
Vote:309 National Identification and Registration Authority (NIRA)

V1: Vote Overview

I. Vote Mission Statement

To establish and maintain a credible, secure and up-to-date register of all persons in Uganda for, national security and socio-economic development

II. Strategic Objective

1. To enhance efficiency in the delivery of registration and identification services in order to achieve universal coverage in the country
2. To enhance the credibility of the National Identification Register through continuous update
3. To augment preservation, protection and security of data in the NIR
4. Increase access and use of information in the NIR for enhanced authentication and verification services
5. To promote usage of the NID for the advancement of the economic, political and social activities of the country
6. To increase access and coverage of Birth and adoption order Registration services
7. To increase access and coverage of Registration of Death services
8. To improve efficiency and effectiveness in the provision of administrative support services by the Authority
9. To enhance timeliness in the provision of vital statistics services to support socio economic planning
10. To promote research, development and continuous institutional learning

III. Major Achievements in 2020/21

Achievements at Half Year FY 2020/21

- 1) Fresh registration of 359,916 citizens (176,359 males and 183,557 females) were recorded at half year across the country. Of these registrations, 1,207 were senior Citizens aged 80+ years and 103 of them were issued National ID cards to enable them access SAGE. Cumulatively 61.4% of the total population have been registered
- 2) Issued 602,204 National ID cards to the registered citizens above 16 years across the country to enable them access services as well as exercise their civic rights. Cumulatively 74.9% of the total eligible population have been issued with their National IDs
- 3) Change in particulars were successfully under taken for 15,000 applicants
- 4) Confirmation letters were issued for 7,178 registered persons
- 5) 447,948 Birth registrations were undertaken to date.
- 6) 3,157 Death registration were done
- 7) 39 adoption certificates issued
- 8) 4 Board Meetings and 12 Board Committee meeting were held in accordance with the Calendar
- 9) 200 Court Orders duly responded to
- 10) 37 contracts signed and 15 MoUs on access and use of information signed
- 11) 60 cases relating to registration offenses were investigated and 5 prosecutions obtained
- 12) 10,646,763 records were accessed under the TPI platform; 2,112,378 records accessed through manual records (EC, Ministry of Works, and other security agencies);
- 13) CRVS Communication Strategy was finalized
- 14) Development of the National CRVS strategy in final stages
- 15) MVRS rolled over to 137 health facilities adding the number of Health facilities with MVRS to 195

IV. Medium Term Plans

- 1) Registration of all the unregistered citizens (approximate unregistered citizens are 16.4 million)
- 2) Improving efficiency in service delivery through (Sensitization and Creation of awareness of NIRA services, Online services, improving on customer care service by training all front line officers in customer care)
- 3) Registration of all births, deaths and adoptions occurring in the Country
- 4) Recruitment of additional 438 staff to fill the approved structure of 865
- 5) Implementation of Business Continuity
- 6) Acquisition of a NIRA permanent home
- 8) Mass renewal of the National Identity Cards (15.8 million)

Vote:309 National Identification and Registration Authority (NIRA)

9) Replacement of 7,860 aged registration equipment

Vote:309 National Identification and Registration Authority (NIRA)

V. Snapshot Of Medium Term Budget Allocations

Table 5.1: Overview of Vote Expenditures (US\$ Billion)

		2019/20 Outturn	2020/21		2021/22	MTEF Budget Projections			
			Approved Budget	Expenditure by End Dec		2022/23	2023/24	2024/25	2025/26
Recurrent	Wage	17.907	18.835	7.602	18.835	19.777	19.777	19.777	19.777
	Non Wage	20.424	45.398	6.578	36.341	36.341	36.341	36.341	36.341
Devt.	GoU	2.889	6.167	0.000	6.167	6.167	6.167	6.167	6.167
	Ext. Fin.	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
GoU Total		41.220	70.400	14.179	61.343	62.284	62.284	62.284	62.284
Total GoU+Ext Fin (MTEF)		41.220	70.400	14.179	61.343	62.284	62.284	62.284	62.284
Arrears		0.000	0.046	0.046	8.982	0.000	0.000	0.000	0.000
Total Budget		41.220	70.446	14.225	70.324	62.284	62.284	62.284	62.284
A.I.A Total		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Grand Total		41.220	70.446	14.225	70.324	62.284	62.284	62.284	62.284
Total Vote Budget Excluding Arrears		41.220	70.400	14.179	61.343	62.284	62.284	62.284	62.284

Table 5.2: Budget Allocation by Programme (US\$ Billion)

<i>Billion Uganda Shillings</i>	2021/22 Draft Estimates		
	GoU	Ext. Fin	Total
Governance and Security	61.343	0.000	61.343
Grand Total :	70.324	0.000	70.324
Total excluding Arrears	61.343	0.000	61.343

VI. Budget By Economic Classification

Table V6.1 2020/21 and 2021/22 Budget Allocations by Item

<i>Billion Uganda Shillings</i>	2020/21 Approved Budget				2021/22 Draft Estimates		
	GoU	Ext. Fin	AIA	Total	GoU	Ext. Fin	Total
Output Class : Outputs Provided	64.233	0.000	0.000	64.233	55.176	0.000	55.176
211 Wages and Salaries	28.831	0.000	0.000	28.831	20.627	0.000	20.627
212 Social Contributions	2.033	0.000	0.000	2.033	2.033	0.000	2.033
213 Other Employee Costs	6.920	0.000	0.000	6.920	6.640	0.000	6.640
221 General Expenses	8.488	0.000	0.000	8.488	8.962	0.000	8.962
222 Communications	0.770	0.000	0.000	0.770	2.248	0.000	2.248
223 Utility and Property Expenses	5.454	0.000	0.000	5.454	5.184	0.000	5.184
224 Supplies and Services	0.871	0.000	0.000	0.871	2.590	0.000	2.590

Vote:309 National Identification and Registration Authority (NIRA)

225 Professional Services	0.057	0.000	0.000	0.057	0.199	0.000	0.199
226 Insurances and Licenses	0.056	0.000	0.000	0.056	0.092	0.000	0.092
227 Travel and Transport	3.884	0.000	0.000	3.884	4.813	0.000	4.813
228 Maintenance	6.868	0.000	0.000	6.868	1.388	0.000	1.388
282 Miscellaneous Other Expenses	0.000	0.000	0.000	0.000	0.400	0.000	0.400
Output Class : Capital Purchases	6.167	0.000	0.000	6.167	6.167	0.000	6.167
312 FIXED ASSETS	6.167	0.000	0.000	6.167	6.167	0.000	6.167
Output Class : Arrears	0.046	0.000	0.000	0.046	8.982	0.000	8.982
321 DOMESTIC	0.046	0.000	0.000	0.046	8.982	0.000	8.982
Grand Total :	70.446	0.000	0.000	70.446	70.324	0.000	70.324
Total excluding Arrears	70.400	0.000	0.000	70.400	61.343	0.000	61.343

VII. Budget By Sub-Subprogramme , Department And Project

Table V7.1: Past Expenditure Outturns and Medium Term Projections by Sub-SubProgramme,Department and Project

<i>Billion Uganda shillings</i>	FY 2019/20 Outturn	FY 2020/21		2021-22 Proposed Budget	Medium Term Projections			
		Approved Budget	Spent By End Dec		2022-23	2023-24	2024-25	2025-26
22 Identification and Registration Services	18.208	38.283	9.145	28.305	34.651	34.651	34.651	34.651
02 Identification Services	15.924	33.103	7.143	25.194	30.244	30.244	30.244	30.244
03 Civil Registration Services	2.284	5.180	2.003	3.111	4.407	4.407	4.407	4.407
49 Policy, Planning and Support Services	23.012	32.163	5.080	42.019	27.633	27.633	27.633	27.633
04 Administration and Support Services	20.124	25.996	5.080	35.853	21.467	21.467	21.467	21.467
1485 Institutional Support to NIRA	2.889	0.000	0.000	0.000	0.000	0.000	0.000	0.000
1667 Retooling the National Identification and Registration Authority	0.000	6.167	0.000	6.167	6.167	6.167	6.167	6.167
Total for the Vote	41.220	70.446	14.225	70.324	62.284	62.284	62.284	62.284
Total Excluding Arrears	41.220	70.400	14.179	61.343	62.284	62.284	62.284	62.284

VIII. Sub-SubProgramme Performance and Medium Term Plans

Table V8.1: Sub-SubProgramme Outcome and Outcome Indicators

Sub-SubProgramme : 22 Identification and Registration Services	
Objective :	I. Enhanced identity enrollment services to citizens and Aliens II. Increased access to data from the National Identification Register III. Increased access to civil registration and Vital Statistics services
Responsible Officer:	Director of Registration and Operation
Outcome:	Enhanced identity enrollment services to citizens and Aliens

Vote:309 National Identification and Registration Authority (NIRA)

1. Commercial justice and the environment for competitiveness strengthened					
2. Infrastructure and access to JLOS services enhanced					
Outcome Indicators	Performance Targets				
			2021/22	2022/23	2023/24
	Baseline	Base year	Target	Projection	Projection
• % of citizens issued with National identity cards	70%	2020	72.5%	87.2%	91.4%
• % of Aliens issued with Alien identity cards	0%	2020	30%	100%	100%
Outcome:	Increased access to data from the National Identification Register (NIR)				
1. Commercial justice and the environment for competitiveness strengthened					
2. Infrastructure and access to JLOS services enhanced					
Outcome Indicators	Performance Targets				
			2021/22	2022/23	2023/24
	Baseline	Base year	Target	Projection	Projection
• Number of MDAs and Private sector organization accessing NIR	19	2020	45	60	75
Outcome:	Enhance demand for births, deaths and adoption orders registration services				
1. Infrastructure and access to JLOS services enhanced					
Outcome Indicators	Performance Targets				
			2021/22	2022/23	2023/24
	Baseline	Base year	Target	Projection	Projection
• Proportion of target population accessing civil registration services	23%	2020	25%	40%	60%
Department: 02 Identification Services					
Budget Output: 01 National Identification and Registration Services					
Proportion of the total population registered for National IDs cards			63%	65%	90%
% of citizens above 16 years issued with National ID Cards			#Error	87%	91%
Average Time taken to produce a National ID Card (Days)			14	14	14
Budget Output: 04 Registration of Births, Deaths and Adoptions					
Number of Births Registered			1,000,000	1,200,000	1,500,000
Number of Deaths Registered			7,577	9,845	14,775
Number of Adoptions Registered			90	90	90
Department: 03 Civil Registration Services					
Budget Output: 04 Registration of Births, Deaths and Adoptions					
Number of Births Registered			1,000,000	1,200,000	1,500,000
Number of Deaths Registered			7,577	9,845	14,775
Number of Adoptions Registered			90	90	90

Vote:309 National Identification and Registration Authority (NIRA)

Budget Output: 05 Certification of Births, Deaths and Adoptions

Number of Births Certificates issued	250,000	300,000	400,000
Number of Deaths Certificates issued	7,557	9,000	10,000
Number of Adoptions Certificates issued	90	90	90

Sub-SubProgramme : 49 Policy, Planning and Support Services

Objective : NIRA is effective and efficient in delivering its mandate

Responsible Officer: Executive Director

Outcome: An efficient and effective National Identification and Registration Authority

1. Infrastructure and access to JLOS services enhanced

Outcome Indicators	Performance Targets				
			2021/22	2022/23	2023/24
	Baseline	Base year	Target	Projection	Projection

Vote:309 National Identification and Registration Authority (NIRA)

• Proportion of the NIRA strategic plan implemented	10%	2020	25%	40%	65%
Department: 04 Administration and Support Services					
Budget Output: 02 Finance and Administration					
Average time taken to effect payments (Days)			7	7	7
Percentage of Releases spent			100%	100%	100%
Amount of NTR collected			15,000,000,000	15,000,000,000	15,000,000,000
Budget Output: 05 Office of the Executive Director					
Number of Supervisory visits conducted			4	4	4
Budget absorption rate			100%	100%	100%
Budget Output: 06 Legal Advisory Services					
Number of backlog cases handled			1,000	1,000	1,000
Number of cancellations of persons in the NIR			1,200	1,200	1,200
Number of changes of particulars done			1,000	1,000	1,000
Budget Output: 07 Public Relations and Corporate Affairs					
Number of awareness campaigns conducted			15	15	15
Budget Output: 08 Planning and Strategy					
Number of vital statistical abstracts produced			1	1	1
Number of Monitoring and Evaluation reports prepared			4	4	4
Number of policies and strategies reviewed			4	4	4
Budget Output: 09 Internal Audit					
No of Audit reports produced			4	4	4
Budget Output: 19 Human Resource Management Services					
Number of staff appraised			433	433	433
Number of staff trained			433	433	433
Budget Output: 20 Records Management Services					
Time taken to retrieve and forward records to action Officer (Days)			3	3	3

IX. Major Capital Investments And Changes In Resource Allocation

Table 9.1: Major Capital Investment (Capital Purchases outputs over 0.5Billion)

Vote:309 National Identification and Registration Authority (NIRA)

FY 2020/21		FY 2021/22	
Appr. Budget and Planned Outputs	Expenditures and Achievements by end Dec	Proposed Budget and Planned Outputs	
Vote 309 National Identification and Registration Authority (NIRA)			
<i>Sub-SubProgramme : 12 49 Policy, Planning and Support Services</i>			
Development Project : 1667 Retooling the National Identification and Registration Authority			
Budget Output: 12 49 76 Purchase of Office and ICT Equipment, including Software			
1. 6 Heavy Duty Photocopiers for Regions 2. 2 Binding Machines 3. 132 Air conditioners for district servers 4. 120 desktops for data processing and staff at HQ (with MS office) 5. 117 CCTV system for district Offices 6. Upgrades of 2 Identification engine	The Procurement for 50 Desktop Computers, Windows licenses was initiated and award has been made to the Best evaluated bidder and for Office equipment this was also initiated and bids have been received. Evaluation is ongoing.	Phase 1 implementation of DRS at NITA-U data center, Dark trace WAN security soltn for 900 devises, 1 Data backup and recovery soltn, 3 scrns for WAN monitoring solution, 117 Time& Attendance soltn, 117 Thermal Printers, Power backup soltn & CCTV Upgrade	
Total Output Cost(Ushs Thousand)	5,333,216	0	3,200,563
Gou Dev't:	5,333,216	0	3,200,563
Ext Fin:	0	0	0
A.I.A:	0	0	0
Budget Output: 12 49 77 Purchase of Specialised Machinery and Equipment			
		150 registration kits procured (comprising of a laptop, a Camera with tripod, a document scanner, a background cloth, backup battery with solar option, fingerprint scanner, signature pad, Casing with foam)	
Total Output Cost(Ushs Thousand)	0	0	2,550,000
Gou Dev't:	0	0	2,550,000
Ext Fin:	0	0	0
A.I.A:	0	0	0

X. Vote Challenges and Plans To Improve Performance

Vote Challenges

- 1) Aged equipment; whereas efforts have been made to improve efficiency and turnaround time, the Authority has encountered challenges with aged equipment such as the registration kits that have served beyond their lifespan as well as the national ID production line that requires regular maintenance and currently is operating below capacity.
- 2) Inadequate staff: NIRA is operating at a 50% HR capacity. This has hindered effective service delivery especially in the districts where on average NIRA has only 2 staff serving a whole district.
- 3) NIRA district offices are far away from communities. Long distances and the cost of transport are big challenge and a deterrent to people seeking NIRA services.
- 4) Implementation of the USPC contract: there is a contract that has not been implemented due to lack of fund allocation as it requires 33.8bn annually to procure 4.5m Blank National ID cards
- 5) Continuous disruptions at NIRA Hqs at Kololo ceremonial grounds: When there are national events at the grounds, business is usually disrupted and we are unable to continue normal operations. NIRA requires a permanent establishment for its Hq office.

Plans to improve Vote Performance

- 1) Completion of the connectivity process of the district offices to Headquarters
- 2) Stakeholders engagement (MDAs) to create awareness of the benefits of using the TPI to access information in the National Identification Register (NIR)

Vote:309 National Identification and Registration Authority (NIRA)

- 3) Completion and enhancement of the NIRA web portal to ease online access of some of the NIRA services by individuals
- 4) Working with NITA-U to support implementation of a business continuity solution in a phased manner
- 5) Establish partnership with Local Government to enable NIRA use local government structures for service delivery
- 6) Raise awareness and sensitization of the public on the services offered by NIRA through mass campaigns
- 7) Continue lobbying with Government to provide funds for implementing the joint Venture agreement (USPC)

XI Off Budget Support

Table 11.1 Off-Budget Support by Project

<i>Billion Uganda Shillings</i>	2020/21 Approved Budget	2021/22 Draft Estimates
Sub-SubProgramme 1222 Identification and Registration Services	2.81	0.40
<i>Recurrent Budget Estimates</i>		
03 Civil Registration Services	2.81	0.40
<i>400-MULTI-LATERAL DEVELOPMENT PARTNERS</i>	<i>1.77</i>	<i>0.00</i>
<i>426-UNICEF</i>	<i>1.04</i>	<i>0.40</i>
Sub-SubProgramme 1249 Policy, Planning and Support Services	11.58	0.00
<i>Recurrent Budget Estimates</i>		
04 Administration and Support Services	1.41	0.00
<i>400-MULTI-LATERAL DEVELOPMENT PARTNERS</i>	<i>1.11</i>	<i>0.00</i>
<i>426-UNICEF</i>	<i>0.30</i>	<i>0.00</i>
<i>Development budget Estimates</i>		
1485 Institutional Support to NIRA	10.17	0.00
<i>400-MULTI-LATERAL DEVELOPMENT PARTNERS</i>	<i>10.17</i>	<i>0.00</i>
Total for Vote	14.39	0.40

XII. Vote Cross Cutting Policy And Other Budgetary Issues

Table 12.1: Cross- Cutting Policy Issues

Issue Type: **HIV/AIDS**

Objective :	To mainstream HIV/AIDS issues in all programs of NIRA as well as in service delivery.
Issue of Concern :	Awareness, prevention, care and treatment of HIV/AIDS
Planned Interventions :	<ol style="list-style-type: none"> 1. 1 Medical camp where counseling and testing will be done 2. Provision of medical insurance to 433 staff for treatment 3. Commemorate world HIV/AIDS day 4. Dissemination of HIV/AIDS messages
Budget Allocation (Billion) :	1.500
Performance Indicators:	<ol style="list-style-type: none"> 1. No. of medical camps held 2. no. of staff on medical insurance

Issue Type: **Gender**

Objective :	To mainstream gender and equity issues in service delivery by being gender and equity responsive in budgeting and service delivery
Issue of Concern :	Gender and Equity Responsive
Planned Interventions :	<ol style="list-style-type: none"> 1. conduct 23 outreaches in hard to reach areas (islands, mountainous and remote areas) 2. Diaspora registration (London, Pretoria and Washington DC)

Vote:309 National Identification and Registration Authority (NIRA)

Budget Allocation (Billion) :	2.300
Performance Indicators:	1. No. of outreaches conducted 2. No. of registrations in the diaspora
Issue Type:	Environment
Objective :	To preserve and conserve our environment during our operations
Issue of Concern :	Preservation and conservation of environment
Planned Interventions :	1. Limiting printing by using emails to share information 2. Proper Disposal of wastes
Budget Allocation (Billion) :	0.300
Performance Indicators:	1. No. of documents shared by email

XIII. Personnel Information

Table 13.1 Staff Establishment Analysis

Title	Salary Scale	Number Of Approved Positions	Number Of Filled Positions
Human Resource Officer (Payroll/ Employee Relations)	NIR-6	2	1
Human Resource Officer (Talent/ Performance Management)	NIR-6	1	0
Internal Auditor	NIR-6	2	1
M & E Officer	NIR-6	3	1
Records Officer - Administration	NIR-6	2	0
Records Officer - HR	NIR-6	3	1
Accounts Assistant	NIR-7	3	2
Assistant Registration Officer	NIR-7	351	196
Executive Director	NIR1	1	1
Director, Finance & Admin	NIR2	1	1
Director, ICT	NIR2	1	1
Director, Legal/BS	NIR2	1	1
Director, Registration & Ops	NIR2	1	1
Head Human Resources	NIR3	1	1
Head Internal Audit	NIR3	1	1
Head Planning & Strategy	NIR3	1	1
Head Procurement	NIR3	1	1
Manager Administration	NIR4	1	1
Manager Compliance	NIR4	1	1
Manager Finance	NIR4	1	1
Manager Human Resources	NIR4	1	1
Manager Legal	NIR4	1	1

Vote:309 National Identification and Registration Authority (NIRA)

Manager, Cyber Security	NIR4	1	1
Manager, Data Processing	NIR4	1	1
Manager, IT Administration	NIR4	1	1
Manager, M& E	NIR4	1	1
Manager, Planning & Strategy	NIR4	1	1
Manager, PR	NIR4	1	1
Manager, Registration-Field Support	NIR4	1	1
Manager, Registration-Headquarters	NIR4	1	1
Manager, Security	NIR4	1	1
Executive Assistant to ED	NIR5	1	1
Personal Assistant to ED	NIR5	1	1
Senior Accountant	NIR5	1	1
Senior Internal Auditor	NIR5	2	1
Senior Procurement Officer	NIR5	1	1
Senior Registration Officer - BDAR	NIR5	1	1
Senior Registration Officer - General	NIR5	1	1
Senior Registration Officer - ID	NIR5	1	1
Senior Registration Officer-Field Support	NIR5	6	6
Warehouse/Stores supervisor	NIR5	1	1
Accountant	NIR6	1	1
Administrative Officer	NIR6	1	1
Citizenship Verification Officer	NIR6	2	2
Client Relations Officer	NIR6	1	1
Communications & Media Officer	NIR6	2	0
Data Exim Officer	NIR6	1	1
Data Processing Officer	NIR6	18	16
Data Production Officer	NIR6	6	6
Database Administrator	NIR6	1	1
Engineer	NIR6	2	2
Legal Officer	NIR6	4	0
Network Administrator	NIR6	1	1
Policy Analysis, Planning & Dev't Officer/BDO	NIR6	1	1
Procurement Officer	NIR6	1	1
Public Relations Officer	NIR6	1	1

Vote:309 National Identification and Registration Authority (NIRA)

Registration Officer - Districts (DROs)	NIR6	117	77
Registration Officers	NIR6	9	5
Registry Officer/Supervisor	NIR6	1	1
Research Officer	NIR6	2	1
Risk Officer	NIR6	1	1
Security Officer	NIR6	2	2
Systems Administrator	NIR6	3	3
Transport & Logistics Officer	NIR6	1	1
Administrative Assistant	NIR7	4	3
Assistant Registration Officer - HQ	NIR7	9	6
Assistant Registry Officer	NIR7	3	0
Store Keeper	NIR7	3	1
Driver	NIR8	132	12
Office Assistant	NIR8	127	55

Table 13.2 Staff Recruitment Plan

N/A